



Office Administrative Assistant

Department: **Tenant and Community Engagement (TCE)**
Location: **415 Gilmour St., Suite 200, Ottawa ON K2P 2M8**
Term: **Summer (May – August, 2026)**
Status: **Full-time Casual; 35-hour work week**
Pay: **\$20.00/hr**
Reports To: **Director of TCE Department**
Closing Date: **ASAP**

About Centretown Citizens Ottawa Corporation (CCOC)

CCOC is a community-based, tenant and member-directed, non-profit housing organization whose mission is to create, maintain and promote housing for low and moderate-income people. We value diversity, collaboration, inclusive and open decision-making, innovation, creativity, and sustainability.

For more information, visit: www.ccohousing.org

Position Summary

The Tenant and Community Engagement Assistant will provide administrative support to the TCE Department. There will be a strong focus on working closely with the department to support outreach activities and represent CCOC in the community.

Key Responsibilities

Responsibilities include, but are not limited to the following:

Assists in the daily administration of the office by:

- Writing editorial content and copyediting for a wide range of communications channels (e.g.: newsletters, blog, website copy, posters);
- Executing email campaigns, including event invites and newsletters;

- Supporting with basic design and layout of communications materials, PowerPoint presentations, social media assets, posters and notices;
- Supporting with general administrative tasks and record management.
- Entering various department data into database as required;
- Representing CCOC at building outreach events and community events;
- Performing general office duties including but not limited to, word processing, photo-copying, mailing, filing etc.;
- Providing excellent customer service to CCOC tenants.

Performs other duties as requested by the Department Director or the Executive Director.

This position supports the work of Centretown Citizens Ottawa Corporation, and Cahdco (Centretown Affordable Housing Development Corporation).

The individual will be expected to conduct themselves in accordance with CCOC's Mission and Values, as well as the core competencies of DEI, Service Excellence, Teamwork, Results-Oriented and Adaptability, which form an integral part of CCOC's Performance Management Program.

Education and Experience

- Secondary School Diploma or Equivalent
- Proficient in Microsoft Office Suite (Excel, Word, Outlook)
- Familiarity with website management, content management systems or event planning is a strong asset
- Fluent in English, both written and verbal;
- Knowledge of French or additional languages considered an asset
- Experience providing excellent customer service
- Good aptitude for problem-solving
- Six (6) months of related experience in customer service, administrative, or equivalent work or volunteer experience is required

Working Environment

- Normal office environment; periods of light physical activity (for example, intermittent sitting, standing or reading)
- Some degree of physical skill and coordination required (for example; basic keyboarding)
- Comfortable physical working environment
- The incumbent may be exposed to some level of stress

- Will require working occasional evenings and weekends (approximately once a week working outside of regular business hours)

Applying to the Role

To be considered for this role, please email your resume and cover letter to hring@ccochoosing.org.

All applications must include the following information in the subject line: **CCOC – Office Administrative Assistant – TCE**

Application Deadline is May 1, 2026.

We thank all applicants for their interest in the role, however, only those selected for an interview will be contacted. If contacted for an interview, please inform us if you require accommodation.

In the spirit of the Human Rights Code, we ask that resumes do not include personal data including, but not limited to age, health, marital, and family status.

As an employer committed to the principles of employment equity, we encourage applications from all persons including Black, Indigenous and People of Colour, persons with disabilities, and persons of all sexual orientations and gender identities. We are committed to providing an inclusive and barrier free experience to applicants with accessibility needs in accordance with the Ontario Human Rights Code (2015) and the Accessibility for Ontarians with Disabilities Act (AODA).

CCOC Maintains a COVID vaccination policy for employees. Exemptions are available based on either a protected ground under the Human Rights Code, or a documented medical reason.

For candidates with disabilities requiring an accommodation, you may contact hring@ccochoosing.org