

Staff Spotlight: Building Reps

Building representatives play an important role in helping our buildings run smoothly. Their responsibilities include:

- showing apartments to prospective tenants
- reserving elevators for smooth tenant move in/outs
- overseeing parking
- managing locker allocations
- conducting regular walkthroughs of common areas to check for maintenance issues



Building reps do a lot, but are not on-site property managers. If you have any problems, we ask you to contact your rental officer first, rather than knocking on your building rep's door.

“I cherish my role, finding joy in welcoming new tenants and fostering a sense of community within the building.”
– **Bernarda**

Ontario Electricity Support Program

If you are a customer of an electricity utility and in a lower-income home, you may qualify for a reduction on your electricity bill.

The Ontario Electricity Support Program (OESP) will reduce the cost of your household electricity by applying a monthly credit directly to your bill. The credit amount will depend on how many people live in your home and your combined household income.

Find out if you are eligible by visiting the EOSP website: ontarioelectricitysupport.ca. Questions? Please call 1-855-831-8151 or email help@OntarioElectricitySupport.ca.

CCOC Committee Meeting Schedule



STANDING COMMITTEES	MARCH	APRIL	TIME
Tenant & Community Engagement	March 4	April 8	7:00 pm
Development Committee	March 5	No meeting	7:00 pm
Facilities Management Committee	March 20	No meeting	7:00 pm
Rental Committee	March 19	No meeting	7:00 pm
Finance Committee	March 21	April 18	7:00 pm
Board	March 27	April 24	7:00 pm

CCOC committee meetings are open to everyone! For more information, please call 613-234-4065 ext. 0 or email engagement@cchohousing.org.

CCOC NewsNotes March 2024

*housing the community since 1974
nous logeons la communauté depuis 1974*



You're invited to run for CCOC's Board!

If you enjoy building community, fostering good governance, and providing strategic direction - joining the CCOC Board of Directors is for you!



The Board of Directors at CCOC consists of 10-14 members who are elected at our Annual General Meeting. This is a great opportunity to get involved with CCOC governance and connect with likeminded people.

Board members commit to at least a 2 year-term and are expected to attend board meetings once a month for two hours, as well as sitting on at least one other committee of the board.

Board Elections will take place at this year's AGM on May 16th 2024.

For more information on the election process, timelines, roles and responsibilities, accommodations, or if you are interested in running this year – please check out our website at cchohousing.org/get-involved/jointheboard/ or reach out to emma.fox@cchohousing.org.

Inside...

- You're invited to run for CCOC's Board!
- Office closed - Easter
- 50th anniversary
- Free income tax clinics
- Pest dos and don'ts
- Aging and accessibility accommodations
- Rent a CCOC meeting room
- Contact info stickers
- Staff Spotlight: Building Reps
- Ontario Electricity Support Program
- CCOC Committee Meeting Schedule



Contact CCOC at
613-234-4065 ext. 0 or
info@cchohousing.org

Office Closed - Easter



Le bureau de CCOC sera fermé le 29 mars et le 1 avril. Nous retournerons à 9h00 le 2 avril.

The CCOC office will be closed on March 29 and April 1. We will return at 9:00 am on Tuesday, April 2

“NewsNotes” is written and published by CCOC's communications team. Your comments, submissions and suggestions are welcome. Contact engagement@cchohousing.org for info.

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50th anniversary

We are excited to share that in 2024 we will be marking CCOC's 50th year of housing the community.

We welcome tenants and the community to save the date for our celebration – **Saturday, July 27th**. More details to follow this spring. Throughout the year, we also invite you to check out our social media pages and 50th anniversary webpage (ccochoosing.org/ccoc-50th-anniversary/) to learn more about CCOC's first 50 years. Happy birthday CCOC!



Free Income tax clinics

Community organizations host free tax clinics where volunteers complete tax returns for people with a modest income and a simple tax situation.



Centretown Community Health Centre

English, French
Monday to Friday, from 9:00 AM - 5:00 PM, from February 5 to March 15.
Register by calling 613-233-4443 ext.3006 or by email: incometaxclinic@centretownchc.org

Ottawa Community Immigrant Services Organization (OCISO)

English, French
Every Tuesday and Friday from 10:00 AM - 3:00 PM, from February 5 to to April 12.
Call to book appointment (613) 725-0202

Somali Centre for Family Services

English, Arabic, Somali
Mon-Fri from 9:00 AM - 3:00 PM, from March 1 to April 30.
Contact Marian Farah to book: (613) 526-2075 Ext: 224 or m.farah@scfsottawa.org

Ottawa Chinese Alliance Church

English, Cantonese, Mandarin
March 9, March 23, and April 6, from 9:00 AM - 2:00 PM.
Contact Ellen Hung at (613) 454-5649 or ocactaxhelp@gmail.com.

Association Of Islamic Charitable Projects

English, French, Arabic, Bengali, Hindi, Marathi
Mondays, Tuesdays, Wednesdays, Thursdays, Fridays and Saturdays from 11:00 AM - 8:00 PM, from February 19 to April 27. Sundays from 12:00 PM - 2:00 PM, from February 18 to April 28.
By appointment: contact Oussama Jouini at (613) 806-7272 or aicpottawa.taxclinic@gmail.com

Regroupement Ethnoculturel des Parents Francophones de l'Ontario

English, French
Mon-Fri from 9:30 AM - 4:00 PM, from March 1 to September 30.
Contact Bintia Toure at (343) 996-4498 or bintiatoure@repfo.org.

Hope Food Bank

English, French, Arabic, Urdu
Cantonese, Dari, Farsi/Persian, Hindi, Mandarin, Punjabi, Russian,
Every Saturday from 9:00 AM - 1:00 PM, from March 3 to May 11.
Contact Naushad Quraishi at (613) 223-6623 or mjnaushqur@gmail.com.

Jewish Family Services of Ottawa

English, Arabic, Farsi/Persian, French, German, Urdu
Every day from 9:00 AM - 4:00 PM, from February 26 to December 31.
Contact Donia Jomaa at (613) 769-3810 or djomaa@jfsottawa.com.

Samaritan Support Services of Ottawa Carleton

English, French
Every Saturday from 1:00 PM - 3:00 PM, from March 2 to April 13.
Income tax returns will be prepared via telephone or email. To make an appointment, contact Yolanda Banks at (613) 316-7333 or sssoctaxclinic@outlook.com.

Pest Dos and Don'ts

If you notice pests in your home, don't hesitate to call us! Our pest control technicians are non-judgmental and here to help. We also recommend these tips for preventing pest problems:



Do maintain a clean home- while pests can affect any home, crumbs and clutter can make your home more attractive homes for pests looking for sources of food and shelter.

Do cooperate and follow all necessary preparations advised by the pest control technician. We cannot treat the problems without adequate preparations, like clearing cupboards or moving furniture. CCOC does not charge for pest services, but failing to prepare can result in chargebacks!

Do call us if you have questions about disposing of pest-infested furnishings.

Don't feed wildlife, including pigeons, birds, and squirrels. Birdseed and other food often attract other unwanted guests, including rats!

Don't try to deal with a pest problem with Do-It-Yourself solutions or pesticides. Using store-bought solutions can be more risky to your health and your pets' safety. We have trained in-house pest control professionals who can help. If there's a pest problem, we want to know sooner rather than later so we can prevent it from spreading.

Aging and Accessibility Accommodations

CCOC wants all of our tenants to be able to live and age safely in their homes.

Accommodations in the living space sometimes need to be made for this to happen. If you need a grab bar installed in your washroom or some other change to accommodate your abilities, we can help.

Contact us to explore options at 613-234-4065 ext. 0. We will work with you so you can keep enjoying your home. As no two people have the same mobility needs, we will require a written recommendation from an Occupational Therapist or other professional to determine the appropriate solution.

Contact Info Stickers

Most CCOC units have a sticker in the kitchen cabinet with our contact information. If yours is missing or damaged and you would like a replacement, come by the office and get one from the front desk anytime!

You can reach us Monday to Friday 9-5 at **613-234-4065 ext. 0.**

Outside of business hours, leave us a message on the main line, or for emergencies such as a loss of water or hear, or flooding, call the after-hours emergency line: 613-239-4155.



Rent a CCOC Meeting Room

Our meeting rooms at 464 Metcalfe St., 2100 Scott St. and 170 Booth St. are available for rent!

Our rooms are ideal for meetings, seminars, training, children's parties and more. They can be booked for single events or for ongoing activities. If you are interested in booking a meeting room please call us at **613-234-4065 ext. 0**, or email us at meetingrooms@ccochoosing.org.