



Personal Support Worker Parking Pass Policy

Background:

CCOC is committed to being responsive to the needs of all tenants and will make reasonable efforts to ensure policies and practices are in keeping with the principles of dignity, equity/equality of outcome, independence and integration. CCOC recognizes that tenants with disabilities may require the assistance of personal support workers to help with personal care needs. CCOC has established the following policy to accommodate tenants who have personal support workers and require parking. CCOC has no obligation to provide unlimited visitor parking for support workers. Like most visitors, personal support workers can park in visitors, if available, for up to 4 hours, but not all day or overnight.

Policy:

1. Tenants who have personal support workers who park in CCOC visitor spaces must submit a written request to be issued a special parking pass for their support worker. Only one parking pass will be issued to the tenant, although tenants may have more than one worker.
2. The tenant is solely responsible for the special parking pass and gives the pass to their worker to be placed in the vehicle's window. The parking pass indicates that the personal support worker is authorized to park in visitor parking for up to 4 hours only. At the end of the support worker shift, the pass must be given back to the tenant
3. The parking pass does not guarantee access to a visitor space. Access is on a first come first served basis.
4. Tenants who require personal support workers beyond 4 hour visits are required to rent a parking space for their personal support worker at the tenant parking rate. CCOC's policy is to surcharge non-tenant parkers, however, this surcharge will be waived for tenants who require personal support workers.

5. Vehicles with special parking passes that are parked for more than 4 hours may be ticketed and/or towed after receiving one written 24 hour parking violation notice.
6. Vehicles owned by personal support workers of tenants that do not have a special parking pass displayed on their windshield may be ticketed and/or towed after receiving one written 24 hour parking violation notice.
7. CCOC staff will monitor and enforce this policy

Please note: On-site attendant care staff that are located at 520 Bronson, 145 Clarence, and 464 Metcalfe are excluded from this policy and do not have access to visitor parking.