



Tenant & Community Engagement Committee

Terms of Reference

Purpose:

The Tenant and Community Engagement Committee will provide policy advice and strategic oversight to the Tenant and Community Engagement Department. The Committee will advise and make recommendations to the Board on policies, major initiatives and strategic priorities for the Tenant and Community Engagement Department.

Composition:

The Tenant and Community Engagement Committee will be composed of:

- i) The Secretary of the Corporation; and
- ii) As per the general policy on Standing Committees and Board Composition.

Meetings:

As per the general policy on Standing Committees and Board Composition.

Duties:

- Ensure that the Tenant and Community Engagement department facilitates involvement of tenants and members in the governance of the Corporation.
- Monitor volunteer engagement strategies and work to bring greater diversity into CCOC decision-making bodies.
- Promote ecologically friendly living and engage tenants in sustainable behavior, promote sustainability at CCOC properties and their surrounding neighbourhoods.
- Ensure mechanisms are in place to ensure good feedback and communication between tenants, their neighbours and CCOC staff and to evaluate tenant experience and satisfaction.
- Engage with local partners and allies on issues that are important to CCOC tenants, coordinating with other community groups, agencies, and local organizations whose work is beneficial to tenants and aligns with our mission.