

NewsNotes

CCOC February 2012

Join a CCOC Committee or run for a seat on the Board



Did you resolve to get more involved in your community this year? Then this is the perfect opportunity! CCOC is directed by volunteers.

We are looking for tenants who are interested in joining a committee or in running for a seat on the Board of Directors. Meetings take place one evening each month and CCOC can reimburse you for child care or transportation expenses. There are always cookies at the meetings!

Here's what the committees have been working on recently:

Development Committee: working on developing The Hintonburg Hub - a multi purpose facility with health services and housing.

Finance Committee: created an internal lending policy to help CCOC fund development and capital repairs.

Membership & Communications Committee: working on improving recycling rates and adding green bin services.

Property Management Committee: working on a toilet replacement program to improve water efficiency and save money.

Rental Committee: refined the Guest Parking Policy and the Policy on Market Rent Increases.

For more information, contact Meg at 613-234-4065, ext. 240 or meg.mccallum@ccochousing.org

Board elections take place at our Annual General Meeting on May 24.

Inside...

rent receipts, trespassers in your building, get fit with a Y Corporate Membership, CCOC's 2012 budget, drain cleaner recipe, Versefest, Black History month, free summer camp

613-234-4065

Maintenance ext. 707

Rentals ext. 0

Finance ext. 230

Communications ext. 240

"NewsNotes" is written & published by CCOC's Membership & Communications Department. Your comments, submissions & suggestions are welcome. The deadline for submission is the 15th of the month. Call Meg McCallum at ext. 240

(meg.mccallum@ccochousing.org)

or Karen Batsch at ext. 241

(karen.batsch@ccochousing.org)

www.ccochousing.org

Please recycle this newsletter!



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What to do if trespassers get into your building

First call the Ottawa Police

- 911 if the trespasser is threatening
- 613-230-6211 if the trespasser is non-threatening

Then call CCOC

at 613-234-4065, ext 240 to let staff know that there has been a trespasser in your building and that you have contacted the police.

If you are calling after hours, leave a detailed message. Letting us know helps us work with the police to keep our buildings safe.



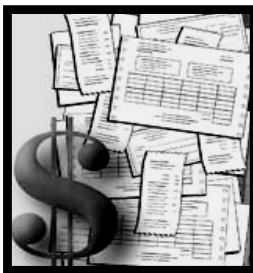
Helpful Tip *If the trespasser is in the airlock, do your best to keep them from following you into the building. If you are not comfortable asking them to leave and think they may try to follow you, use another entrance to the building if possible. If they do get into the building, call the police when you get to your apartment.*

Need a rent receipt for your taxes?

If you need rent receipts for your income tax return, contact Dawn Chambers at 613-234-4065, ext. 227 or at dawn.chambers@cchohousing.org

If Dawn cannot take your call, leave a message with this information:

- your name and address (including apartment number and postal code)
- your telephone number; and
- the months/year(s) you want the receipt for;



Your receipt will be mailed to you.

Please note - It takes 7 working days to prepare your receipt.

Avez-vous besoin d'un reçu pour votre impôt?

Si vous avez besoin de reçus pour votre impôt, contactez Dawn Chambers au 613-234-4065, poste 227 ou à dawn.chambers@cchohousing.org

Si Dawn ne peut pas prendre votre appel, laissez un message avec l'information suivante:

- votre nom et adresse (incluant le numéro de l'appartement et code postale)
- votre numéro de téléphone; et
- les mois/année(s) pour lesquels vous demandez un reçu.

Votre reçu va vous être envoyé par courrier.

Veillez noter - Il faut 7 jours ouvrables pour préparer votre reçu.

The CCOC office will be closed on Family Day, Monday, February 20.

Notre bureau sera fermé le lundi 20 février, le jour de famille.



Get active and fit in 2012 with a YMCA-YWCA Corporate Membership!



The YMCA-YWCA has offered CCOC tenants corporate memberships at the Y Active Corporate Rate. The corporate rate offers you a discount in the YMCA-YWCA Inclusive Membership rate.

What are the annual membership prices for the Y Active corporate rate?

Adult: \$570 Couple: \$900 Family: \$1,075

No Joining Fee! What is included with Y Active corporate rate membership?

Unlimited access to 7 local facilities, 3 fitness consultations, swimming lessons for all ages, programs for children and youth, specialty classes such as Pilates and Zumba, and much more.

How do I sign up?

Bring a copy of your most recent lease renewal to the Y membership desk and ask to sign up for the Y Active corporate rate membership. For more information, call 613-237-1320 ext 5128.

Need financial assistance?

Talk with Y membership staff about the Y Active Assist program. If you need more info, call 613-788-5000 and select "membership".

CCOC's 2012 budget

The 2012 annual budget totals \$18 million. We project that we will end 2012 with a surplus of just under \$36,000.

Revenue

Over 80% of CCOC revenue comes from rent: that is more than 1 million every month. Just over half of CCOC tenants pay subsidized rent.

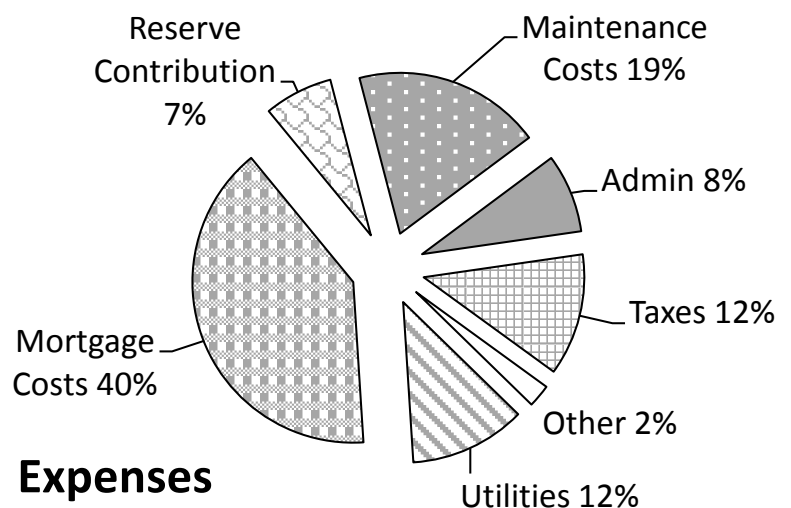
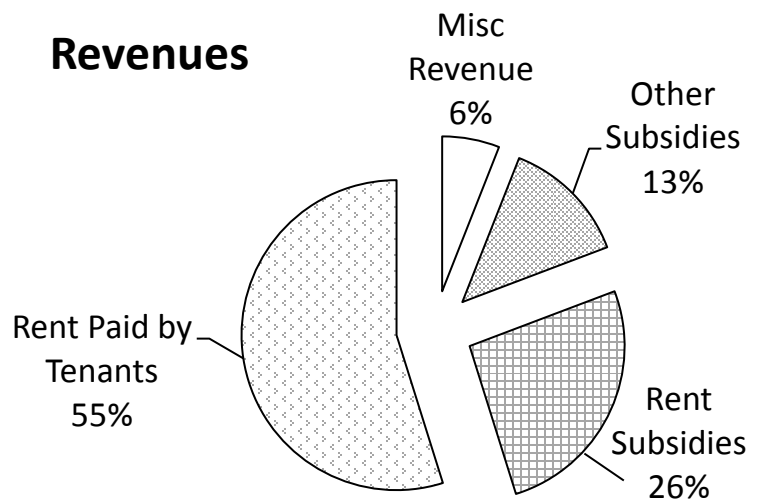
Miscellaneous revenue is the money we collect from parking, laundry and commercial rent.

Expenses

CCOC's biggest expense every year is paying down our mortgages. However, this expense is decreasing since we now have some properties without mortgages.

The next biggest expense is maintenance. We spend over \$3 million on maintenance each year.

CCOC spends \$2 million each year on property taxes.



Homemade environmentally friendly drain cleaner



Here is an environmentally friendly solution for clogged drains. It's cheap to make, effective, environmentally friendly and won't burn your skin.

Combine these things in a mixing bowl:

- 1 cup baking soda
- 1 cup salt
- 1/4 cup cream of tartar

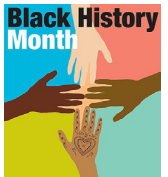
Pour 1/4 cup down the drain and then pour 1 cup of hot water down the drain. When the bubbling action stops, run hot water through the drain for several minutes.

This recipe makes enough for 4 treatments.

February is Black History Month

www.blackhistoryottawa.org

2012 Theme: "Our Canadian Story: Making Community Engagement A Priority".



Ottawa is celebrating with lots of free activities and events! Visit the website for information on events and locations.

Versefest Ottawa

www.versefest.ca



Ottawa's Annual Poetry Festival

Location: Arts Court, 2 Daly Ave & other locations

Price: festival pass \$50

day/event pass \$10.

The website has information on events and locations.

Free summer camp for kids in financial need

Summer Dreams is a charity that helps send kids to summer camp at any day camp or overnight camp accredited by the Ontario Camps Association (www.ontariocamps.ca). Your child must be between 5 and 19 years of age as of January 1, 2012 and you must be able to show that financial need is preventing your child from attending camp. Financial need is Summer Dream's main consideration when reviewing applications. Camp applications are available on the Summer Dreams website www.summerdreams.ca.

If you have any questions call Kevin Klayman at (416)363-3351.



Deadline: March 1st. Those selected will be contacted by phone or mail shortly after April 15th.

CCOC Committee Meeting Schedule

STANDING COMMITTEES	JANUARY	FEBRUARY	TIME (PM)
Membership & Communications	February 1	March 7	7:00
Development Committee	February 14	March 13	7:00
Finance Committee	February 15	March 14	7:00
Property Management Committee	no meeting	March 15	7:00
Rental Committee	February 21	March 20	7:00
Board	February 29	March 28	7:30



Where: Board Room at 415 Gilmour Street (ring 808). Call 234-4065, ext. 0 to confirm.

Note: CCOC will pay taxi fare and family care for committee members attending meetings.