

Tax Time

Free Workshops

To register, please call 613-233-4443 ext. 2108 or email groups@centretownchc.org

CRA Webinars on:

- Adults 65 Years and Older
- Monday, February 5, 2024 1:30 pm 2:30 pm
- Individuals with Modest Income

Monday, February 26, 2024 1:30 pm - 2:30 pm

Persons with disabilities

Monday, March 4, 2024 1:30 pm - 2:30 pm

New to Canada

Monday, March 25, 2024 1:30 pm - 2:30 pm

Self-Filing Taxes Workshop

Wednesday, March 13, 2024, 1:00 p.m. – 2:30 p.m. 420 Cooper St, Ottawa, ON K2P 0H2

Free Income Tax Clinics

Community organizations host free tax clinics where volunteers complete tax returns for people with a modest income and a simple tax situation.

Centretown Community Health Centre

Monday, February 5, 2024, 9:00 a.m. – Friday, March 15, 2024, 3:00 p.m.

Register by calling 613-233-4443 ext.3006 or by email: incometaxclinic@centretownchc.org

Ottawa Community Immigrant Services Organization (OCISO)

English and French

Every Tuesday and Friday from 10:00 AM - 03:00 PM Starting 2024-02-05 to 2024-04-12

Call to book appointment (613) 725-0202

Somali Centre for Family Services

English, Arabic, Somali

Mon-Fri from 09:00 AM - 03:00 PM Starting 2024-03-01 to 2024-04-30

Contact Marian Farah to book:

(613) 526-2075 Ext: 224 or m.farah@scfsottawa.org

CCOC Committee Meeting Schedule



	STANDING COMMITTEES	FEBRUARY	MARCH	TIME
	Tenant & Community Engagement	February 5	March 4	7:00 pm
	Development Committee	No meeting	March 12	7:00 pm
3	Facilities Management Committee	February 21	March 20	7:00 pm
	Rental Committee	No meeting	March 19	7:00 pm
	Finance Committee	February 15	March 2I	7:00 pm
	Board	February 28	March 27	7:00 pm

CCOC committee meetings are open to everyone! For more information, please call 613-234-4065 ext. 0 or email engagement@ccochousing.org.

CCOC NewsNotes February 2024

housing the community since 1974 nous logeons la communauté depuis 1974

Black History Month

Celebrate and acknowledge the Black Canadians who play an important role in the growth and development of Canadian society and culture in fields such as sciences, medicine, literature, the arts, and sports. Happy Black History Month!

You can find more information on Black History on the Black Ottawa Connect website:

www.blackottawaconnect.ca/black-history.

Check out free events happening in the city:

Black History Month films

Saturday Feb 10, 2024 at 1:30pm Ottawa Public Library -**Emerald Plaza** 1547 Merivale Rd

Can I Kick It Too?: An exploration of Queerness in hip hop

February I, 2024 I:00 pm Peter A Herrndorf Place. National Arts Centre Part of NAC Hip Hop Theatre Festival running January 31 -February 10, 2024

In celebration of Black **History Month: Author Kai Thomas**

Thu, Feb 8, 2024 7:00 pm - 8:30 pm Ben Franklin Place, Chamber 101 Centrepointe Drive Ottawa

Le Mois de l'Histoire des NoirEs, oui mais après?

French; questions are welcome in English or French February 8, 2024, 6:00 pm Faculty of Education, University of Ottawa 145 Jean-Jacques-Lussier Private

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Contact CCOC at 613-234-4065 ext. 0 or info@ccochousing.org

"NewsNotes" is written and published by CCOC's communications team. Your comments, submissions and suggestions are welcome. Contact engagement@ ccochousing.org for info.

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Office Closed - Family Day

Le bureau de CCOC sera fermé lundi, le 19 février pour la Fête de la famille. Nous retournerons à 9h00 le 20 février.

The CCOC office will be closed on Monday, February 19 for Family Day. We will return at 9:00 am on Tuesday, February 20.

Submit a resolution

CCOC members may submit resolutions to be considered for CCOC's Annual General Meeting (AGM) on May 16th, 2024.

Resolutions should propose a policy or practice you want CCOC to adopt, and it should be something that would apply to all CCOC buildings or tenants.

Resolutions must be submitted in writing to engagement@ccochousing.org by Friday, March 8th. All resolutions are considered by the Resolutions Committee before being recommended for a vote at the AGM. Members who submit resolutions should be prepared to work with CCOC employees or members of the Resolutions Committee to prepare the resolution for the AGM.

Rent Payment Out with the old, in with the new!

In 2020, when the Covid-19 pandemic hit,
 CCOC needed to find a fast option to allow tenants to pay rent without needing to come to the office. The fastest temporary solution was to accept e-transfers.

We have learned that e-transfers take a lot of time to process! Our Rent Collections
Officers have to match each individual e-transfer to a tenant account manually. We've processed more than 5000 e-transfers each year since 2020 and it takes a lot of people power to do that.

In 2023, we tested a new option for tenants that takes less people power from CCOC.

It allows rent payments to be made through online banking, just like a bill payment. These payments get automatically matched to your tenant account. Some buildings have been testing this option for a few months. We're still testing, and will let you know when this is available to everyone.

We don't have a date yet, but later in 2024, CCOC will no longer accept e-transfers. Watch for more information in a future NewsNotes!



Nominate a Neighbour for the Doug DesBrisay Good Neighbour Award

Do you have a neighbour who goes out of their way to help you with difficult chores, or takes time to make your building a friendlier place to live? Let us know!

CCOC created the Doug DesBrisay Good Neighbour Award to recognize good neighbours who just seem to have a special way of noticing who needs help or what needs doing to make their home better for everyone. We give out the Good Neighbour Award at our Annual General Meeting.

You can submit a nomination on our website: ccochousing.org/tenant-services/doug-desbrisay-good-neighbour-award-nomination. Deadline for submissions is Friday, March 15.

Call Hannah at **613-234-4065**, ext. **240** or email engagement@ccochousing.org for more details.

Help a neighbour in need

Cold temperatures, snow and slush make it difficult for seniors, parents with young children in strollers and people with mobility issues to get around. Running an errand or shoveling a walkway may be impossible and some people find themselves housebound.

If you notice a neighbour who may be in this position, why not give them a little of your time and offer to help shovel or run errands? Helping a neighbour is a great way to get to know them!



Staff Spotlight: Cleaners

CCOC makes sure buildings are cleaned regularly, with cleaning services being completed by contract cleaners, or full-time staff. CCOC cleaners take care of common areas of CCOC buildings with regular cleaning. They also help with delivering notices and Newsnotes to tenants.

Julie is one of CCOC's longest serving staff and has been working with CCOC since she was 18 years old. "I love my job as a cleaner, it keeps me in great shape, and seeing people smile in the morning for over 30 years makes me happy." Thank you, Julie and all our cleaners, for keeping CCOC buildings in tip-top shape!



Oops!

We made an error in the 2024 calendarit's missing October 24! We apologize for any confusion, and invite you to note this in your calendar.



If you missed the deadline of January 26, you can still submit your order for free plants! We have ordered extra plants to try to fill as many late orders as possible. We cannot guarantee you will receive the plants you select, but we will honor as many as we can. Submit an online form, or contact us at engagement@ccochousing.org.

Interested in volunteering for Plant Days? Contact engagement@ccochousing.org.



Fire Safety in Garages

CCOC is required to enforce a strict no storage policy in parking garages.

According to the CCOC parking agreement, individuals who rent parking are not permitted to store anything other than a vehicle and a bike in a parking space. If you have anything else stored in your parking space or in the garage, please remove it.

If CCOC is required to remove items from your spot, you will be charged back a minimum of \$200 for the removal of any items stored in your spot. Please note that once items have been removed, they will not be recovered. Thank you in advance for your understanding and cooperation. For more information, please contact the Service Desk at maintenance@ccochousing.org or 613-234-4065, ext. 0.