

NewsNotes

CCOC September 2009

Catherine Boucher to Retire after 31 years with CCOC

Dear friend of CCOC,

It has been nearly one year since Catherine Boucher announced her retirement plan to the CCOC Board. Having helped us develop and implement a succession plan, Catherine has now announced that her last day at CCOC will be October 9, 2009.

After 31 years of exceptional service and leadership, there can be no doubt that she has left a permanent imprint on CCOC. When Catherine was hired in 1978, CCOC was a young organization with just 65 housing units. Since then, CCOC has excelled in its mission to “create, maintain and promote housing”, and grown to include 1314 units (soon to be 1562). In the process, Catherine has become a respected housing leader locally, provincially and nationally.

It goes without saying that Catherine will be missed, but her compassion, pragmatism and personal style will remain evident in the organization that has grown and flourished under her direction.

Following Catherine’s retirement, Ray Sullivan will assume the role of Executive Coordinator. We are confident that the succession plan put in place nearly one year ago will ensure that CCOC manages this transition successfully and that Ray is well equipped to guide CCOC in the years ahead.

On behalf of the Board of Directors, CCOC’s tenants, volunteers and staff (both past and present), I wish Catherine the best in her retirement and thank her profoundly for three decades of creating, maintaining and promoting some of the best affordable housing available.

Sincerely,



Luke Pelot, CCOC Board President

*Friends and
supporters of Catherine
are invited to a farewell fete on
Friday, October 23 - details in the
October NewsNotes*

Inside...



AGM Resolutions,
Tenant Insurance,
Fall Art Shows,
Fund raisers and Workshops

613-234-4065

Maintenance ext. 707

Rental ext. 224/245

Finance ext. 230

Communications ext. 240

*“NewsNotes” is written &
published by CCOC’s Membership
& Communications Department.
Your comments, submissions &
suggestions are welcome.
Call Meg McCallum at ext. 240
(meg.mccallum@cchohousing.org)
or Karen Batsch at ext. 241
(karen.batsch@cchohousing.org)*

www.cchohousing.org

Please recycle this newsletter!

CCOC plans for a possible pandemic

The Ottawa Health Department anticipates further spread of the H1N1 flu virus this fall. They estimate that if a pandemic occurs, as much as 1/3 of the workforce may be absent at any time due to illness and caring for sick family members. The Health Department has asked local workplaces to develop plans to cope with reduced staffing.

CCOC has started to develop a plan to respond to an official pandemic declaration by City Health officials. In the event of a pandemic, we will focus our priority on delivering essential services, such as responding to urgent maintenance calls. Urgent calls include the following:

- loss of essential services (water, heat, elevator)
- risk to the building or possessions (flooding)
- security risk (fire alarm or broken locks)

Non-essential services may be interrupted. For example, we may close the office to visitors except by appointment, and building cleaning may be reduced. We will notify tenants if we need to undertake any of these measures, and thank you for your understanding. For more information on pandemic planning or the H1N1 virus, visit www.ottawa.ca.

Communications survey coming this fall!

CCOC's Membership & Communications Committee wants to hear your opinions on our communications tools - the newsletter, the website, our calendar - and find out if there are other ways you'd like to hear from us. We're preparing a short survey which we'll be launching in the fall.

Volunteers needed!

We're looking for volunteers in each building to help us with the survey. We'll need help setting up a table in the lobby of the larger buildings and catching tenants for a few moments on their way in or out of the building. If you're interested in helping out please contact Meg at 613-234-4065, ext. 240.

Avez-vous des assurances?

Voici deux raisons très importantes qui devraient convaincre des locataires de se procurer de bonnes assurances:

1. Le CCOC n'est pas responsable de pertes et de dommages qui se produisent dans votre logis (à moins qu'on ne puisse prouver que ces dommages résultent d'une négligence de la part de CCOC). Le locataire est tenu d'assurer ses biens personnels.
2. Vous êtes responsable de dommages que vous avez causés à toute partie de l'immeuble. Par exemple, si vous faites couler de l'eau dans votre baignoire au point où il y a une fuite dans l'appartement voisin, vous êtes responsable des dommages qui en résulteront. Vous pourriez devoir payer des centaines ou des milliers de dollars si vous n'avez pas d'assurance - responsabilité civile de la vie privée. Ce type d'assurance est habituellement compris dans les plans d'assurance - responsabilité offerts aux locataires.

Ce bulletin inclut un dépliant de SoHo Insurance, une compagnie qui offre des assurances à primes abordables pour les locataires de logements sociaux.

Community Notes

AIDS Walk for Life Ottawa

Date: Saturday, September 19

Time: 5:00 pm - registration

7:00 pm:- walk begins

Location: starts at Festival Plaza, Ottawa City Hall - (corner of Laurier & Elgin)

Information: <http://www.aidswalkforlife.ca/Ottawa.htm>



Sandy Hill Community Health Centre Stress Busters Workshop

The workshop covers practical ways of dealing with stress, anxiety and depression. It will also include information on community resources and services and time management strategies as well as healthier lifestyle choices (nutrition, exercise, complementary care). You must register to attend.

Date: Tuesday, September 8 to October 26

Time: 1:30 – 3:30 pm

Location: 221 Nelson Street

Information & Registration: Julie Tessier at 613-789-1500 x 2519

CCOC AGM Resolutions

Resolutions for CCOC's AGM can be submitted throughout the year.

Resolutions are expressions of opinion or intention that should be about something that applies to all CCOC buildings or tenants. For example, CCOC's membership adopted a resolution to encourage the use of organic landscaping on CCOC properties. Resolutions must be submitted in writing along with the name of the person who is proposing it, at least 3 months before the AGM in May.

Send your resolutions to: CCOC • P.O. Box 2787, Station D • Ottawa, ON • K1P 5W8 • Attn: Meg McCallum or e-mail them to: meg.mccallum@ccochousing.org

CCOC Committee Meeting Schedule

STANDING COMMITTEES	SEPTEMBER	OCTOBER	TIME (PM)
Membership & Communications	September 2	October 7	7:00
Development Committee	No meeting	October 6	7:00
Finance Committee	September 16	October 14	7:00
Property Management Committee	September 17	October 15	7:00
Rental Committee	September 15	October 20	7:00
Board	September 30	October 28	7:30

Where: Board Room at 415 Gilmour Street (ring 808). Call 234-4065, ext. 0 to confirm.

Note: CCOC will pay taxi fare & family care for committee members attending meetings.