

# NewsNotes

## CCOC November 2009

### CCOC's New Executive Coordinator and Development Coordinator

On October 9, Catherine Boucher retired after 31 years with CCOC. We wish her all the best in her retirement.

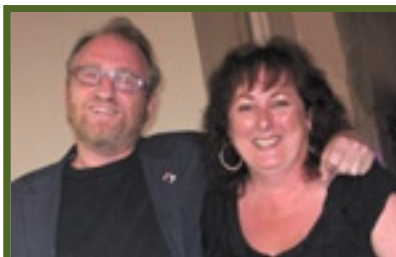
We welcome Ray Sullivan as CCOC's new Executive Coordinator. Ray has a lot of past experience with CCOC which will serve him well in his new position. He was a CCOC tenant from 1999 to 2002 and worked as CCOC's Membership and Communications Coordinator from 1999 to 2006. He left CCOC to work as Manager of Communications of the Green Municipal Fund at the Federation of Canadian Municipalities (FCM) but continued to volunteer as a CCOC Board member. He rejoined CCOC this past March as the End of Operating Agreements Project Coordinator. Ray has been crunching numbers to get an idea of how each property will perform once the mortgage payments and the government funding (Operating Agreements) end and has been working with CCOC's committees, Board and staff members to look at how CCOC can continue to deliver affordable housing to people of low and modest income while operating as a non-profit.

Also noted in the September NewsNotes was the departure of Dennis Carr, CCOC's Development Coordinator. Dennis left CCOC for a position with the City of Vancouver.

An open competition was held for the Development Coordinator position and the successful applicant was Kim Menard. Kim is also no stranger to CCOC. She has worked closely with CCOC for most of the last 17 years on contract as a project manager, and earlier than that on staff as CCOC's Development Officer. The work she has done with CCOC gives Kim an intimate knowledge of our existing properties. Kim will now lead our Development Department and help continue CCOC's tradition of innovation and determination in housing development.



Former Board President Sue Lott, Catherine & Ray at the opening of Richmond Road in 2005



Dennis & Kim

### Inside...

CCOC job opportunity, fire at Lisgar, seasonal staff, Thanksgiving office closure, fabric & hidden treasures, and the budding of a new community garden.

**613-234-4065**

Maintenance ext. 707

Rental ext. 224/245

Finance ext. 230

Communications ext. 240

"NewsNotes" is written & published by CCOC's Membership & Communications Department. Your comments, submissions & suggestions are welcome. Call Meg McCallum at ext. 240 ([meg.mccallum@ccochousing.org](mailto:meg.mccallum@ccochousing.org)) or Karen Batsch at ext. 241 ([karen.batsch@ccochousing.org](mailto:karen.batsch@ccochousing.org))

[www.ccochousing.org](http://www.ccochousing.org)

Please recycle this newsletter!



# Ottawa's Vital Signs 2009

Each fall, community foundations from across Canada prepare local report cards for and about their communities. Canada's Vital Signs looks at 10 indicators (The Gap Between Rich & Poor; Safety; Health; Learning; Housing; Getting Started; Arts and Culture; Environment; Work; Belonging and Leadership) which affect every Canadian community. Here are some of the findings:

- Health and wellness ranked as the highest priority for action this year.
- The City's 2006 Health Status Report identified suicide as the leading cause of death for males aged 20 to 44 years in 2002.
- Ottawa's rate of emergency room visits for self-harm incidents in 2007 was 148.1 per 100,000 population, which was higher than the provincial rate of 133.4

The gap between rich and poor, along with housing, ranked as the second-highest priority for action.

- In 2008, there were 7,045 people using emergency shelters in Ottawa, representing a 7.2% increase from 2007. The average length of stay in emergency shelters in 2008 was 51 days, 5 days longer than in 2007. Youth remained in shelters 70% longer in 2008 than in 2007.

The environment is the third-highest priority for action in Ottawa this year.

- Most Ottawa households recycle glass, paper, plastic and cans (rating: "very good").
- The city's urban core is serviced by combined sewers that carry both sewage and storm water. These combined sewers release varying quantities of untreated sewage into the Ottawa River during moderate and heavy rainfall. From 2005 to 2008, this combined sewage overflow happened over 100 times on average each year.

For more information visit <http://www.vitalsignscanada.ca>

## Le Rôle des Concierges

Certains des plus gros édifices de CCOC ont des concierges.

Ces personnes sont responsables de montrer les appartements à louer, de réserver les ascenseurs pour les déménagements, de surveiller le stationnement et d'assigner les casiers.

Les concierges rapportent aussi à la CCOC les questions d'entretien dans les espaces en communs.

Ils ne reçoivent pas les plaintes des locataires, ils ne perçoivent pas les loyers, ne font pas le nettoyage ou les réparations. Ils ne sont pas responsables d'ouvrir les portes lorsque les locataires oublient leurs clés.

Le salaire des concierges est basé sur une période de travail de 2 à 3 heures par semaine. Ils n'ont pas à être « en disponibilité », ni présents dans l'édifice pendant des périodes de temps précises.



## The Role of Custodians

Some of the larger CCOC buildings have custodians.

They are responsible for showing available apartments, reserving the elevator for moves, monitoring parking and assigning lockers.

Custodians also report maintenance concerns in common areas to CCOC.

They do not take complaints from tenants, they do not collect rent, do cleaning or repairs. It is not their job to let you into your apartment when you forget your key.

Custodians' pay is based on 2 to 3 hours of work every week. They are not required to be "on call", or present at the building for any specified period of time.

## Watch Construction of CCOC's Newest Building

Now you can follow CCOC Beaver Barracks construction updates on CCOC's flickr photostream:

<http://www.flickr.com/photos/beaverbarracks/>  
or follow us on Twitter @beaverbarracks



# Energy Saving Cold Weather Tips

## Furnace Filters

If your unit has a furnace, it is important that you change the filter every month during the winter. The filter is easy to locate but check the way it goes in before you take it out, so that you won't have trouble putting the new one back in. There are different types of filters so make sure you note the model number on the filter or bring it with you to the store to make sure that you purchase the right kind. Filters can be purchased at most hardware stores. Some filters can reduce allergy symptoms. They are more expensive but can be cleaned with a vacuum and reinstalled.

## Drafty Windows

If you have drafty windows contact the Maintenance department at 613-234-4065, ext. 707 to ask for a free window sealing kit. The easy to install plastic film seals the window and helps to keep you warm. It also reduces heating costs, which is especially important with high gas and electricity prices!



## Too Cold to Play in the Park? Check out these FREE Play groups

For mothers, fathers, caregivers & children ages 0 to 5 years. Snacks, toys, crafts, games & music.



### Growing Up Downtown

170 Booth St. (Buzz 2000)  
Tuesday - 9:30 to 11:30 am  
450 Laurier Ave. Common Room  
Thursday - 9:30 to 11:30 am

### Kids Corner Playgroup

755 Somerset St. West  
Wednesday & Friday  
9 to 11:30 am

### Centretown Community Health Centre

420 Cooper St.  
Tuesday 1 to 3 pm  
Thursday & Friday  
9:30 to 11:30 am

## Coming Soon...

### CCOC's Tenant Handbook & 2010 Calendar

The calendar will arrive at your home in early December. It features green tips and information to help you reduce your carbon footprint!

CCOC  
Tenant  
Handbook  
& 2010  
Calendar



# Shepherds of Good Hope Christmas Hamper Program

Date: Mon. to Fri. November 2 to December 4

Time: 9:30 am to 1:30 pm

Place: 257 King Edward Avenue  
basement back door entrance.

Information: 613-562-2538



Open to families and single parents with children 18 years and under. You must register in person with proper identification for each family member and Social Assistance Card or proof of income and proof of address.

Donors who wish to provide a Christmas Hamper can register by phone at the number given above.

## Christmas Exchange Program & Toy Mountain



This year, CCOC is working the Christmas Exchange Program and Toy Mountain to provide assistance to CCOC tenants in need. To qualify for the program your yearly income must be within the following range:

singles: \$20,000 or less    couples: \$26,000 or less    3 people: \$32,000 or less    4 people: \$40,000 or less  
5 people: \$45,000 or less    6 people: \$50,000 or less    7 or more: \$56,000 or less

**The deadline for application is 5:00 pm, Monday, November 30.**

To apply for 1 or both of these programs, contact Karen at 613-234-4065, ext. 241 Monday to Thursday, 10 am to 5 pm.

## Blue Summit: Learn, organize and act for public water

Dates: Saturday November 28 and Sunday, November 29

Time: 9 am to 5 pm

Place: 100 Kent Street



Workshops and guest speakers. Registration is free, visit <http://www.canadians.org/bluesummit/>

## Help Santa Toy Parade

Date: December 5

Time: 6:00 pm

Parade Route: The parade will start at 6 PM. at the Canadian War Museum, head East on Wellington, turn South on Elgin, turn East on Laurier Ave and finish at City Hall.



## CCOC Committee Meeting Schedule

STANDING COMMITTEES	NOVEMBER	DECEMBER	TIME (PM)
Membership & Communications	November 4	December 2	7:00
Property Management Committee	November 5	December 10	7:00
Development Committee	November 10	December 8	7:00
Finance Committee	November 11	December 9	7:00
Rental Committee	November 17	December 14	7:00
Board	November 25	December 16	7:30

**Where:** Board Room at 415 Gilmour Street (ring 808). Call 234-4065, ext. 0 to confirm.

**Note:** CCOC will pay taxi fare and family care for committee members attending meetings.